

Kia ora, and welcome to Prince's Gate Hotel, Rotorua!

Built from kauri timber in 1897 as the New Central Hotel in Waihi, Coromandel, our hotel has a fascinating history. We invite you to enjoy learning more about it through the details in this compendium.

The hotel is situated opposite the beautiful Government Gardens, which are accessed via the original 'Prince's Gate,' created in honour of the 1901 Royal Visit of the Duke and Duchess of Cornwall and York - later known as King George V and Queen Mary.

Duke's Bar and Restaurant celebrates their visit by offering 'contemporary imperial cuisine' paired with friendly and efficient service. Open daily for breakfast, lunch, and dinner, Duke's also proudly serves Rotorua's finest High Tea, available by appointment (24 hours' notice required).

We hope you enjoy a comfortable and relaxing stay at Princes Gate Hotel. If there's anything we can do to enhance your experience, please don't hesitate to let us know.

Kindest regards, and ngā mihi,

Jerry Crump

General Manager





PRINCE'S GATE HOTEL COMPENDIUM



KIA ORA & WELCOME

Thank you for choosing to stay at Prince's Gate Hotel, one of New Zealand's oldest purpose-built hotels. Built in 1897, this heritage hotel is truly unique and full of history and old-world atmosphere.

With a range of individually styled rooms, thermally heated relaxation pools, sauna, and Duke's Bar & Restaurant onsite, your stay at Prince's Gate Hotel will be one to remember.

To learn more about the hotel's history please ask Reception for our History document.

EMERGENCIES

In the event of an emergency dial 111 where you will be directed to Police, Ambulance or Fire Service. The hotel's address is 1057 Arawa Street, Rotorua CBD. Should you need to evacuate the building, please refer to the sign on the back of your room door.

The assembly point for guests is at the corner of Arawa and Hinemoa Street out the front next to the hotel street sign.

EMERGENCIES - 111

RECEPTION – 700

ROTORUA POLICE - 07 348 0099

ROTORUA HOSPITAL - 07 348 1199

FIRST AID

A First Aid Kit is available at Reception for emergencies. Ask our staff for any assistance.

RECEPTION

Reception is staffed from 7am-11pm. The Night Manager is available from 11pm-7am for afterhours emergencies. Dial 700 from your room for assistance.

CHECK OUT

Check out is prior to 10am on the day of departure. Please leave your room key at Reception and ensure your account is fully paid.

AIR CONDITIONING

All rooms are air conditioned. Instructions are mounted on the wall in your guest room.

AIRPORT

Rotorua Airport is 9 kilometres from the hotel (approx. 15 minutes' drive). Allow up to 30 minutes when travelling.

ATTRACTIONS

You'll never run out of things to do in Rotorua! An incredible range of things to see and experience awaits you. Whether you're after adventure, an eco-tour, a relaxing day at a spa, or want to explore our lakes, forests and geothermal areas, we've got you covered.

All of this and so much more is ready and waiting for you in Rotorua.





Race downhill on the luge

Strap on a helmet and feel the rush of a speedy downhill ride in your own luge at <u>Skyline Rotorua</u>. Start slow on the beginner's scenic track through the Redwoods Forest and work your way up to the more challenging intermediate and advanced tracks. Enjoy the views as the chair lift takes you back to the top, take the whole family or

race your mates to the bottom.



Get your adrenaline pumping!

Head to <u>Velocity Valley</u> for a day of jam-packed family adventure. Here you can ride a BMX bike into a huge airbag, try a reverse bungy, Swoop from 40 metres in the air or race your mates on the Shweeb Racer, the only pedal powered monorail track in the world. Zip through the water at a speed of 100 kilometres on the Agrojet or try

the Xtreme Freefall - it's like skydiving without the plane.



Zipline through a 119-year-old forest

Zipline your way around prehistoric native forest with <u>Rotorua Canopy Tours</u> and weave your way through the trees as you walk across 20-metre-high suspension bridges. If you're wondering what to do at night, head to <u>Redwoods Treewalk</u> and step into a captivating world of colour and light on the Redwoods Nightlights

tour. This is an experience the whole family will enjoy.



Indulge in a therapeutic hot pool or mud bath

Settle into the lakeside setting at <u>Polynesian Spa</u> and soak in the mineral spring hot pools that can relieve aches and pains and nourish the skin. Or cleanse your mind and body with the ancient practice of lathering geothermal mud over the body, followed by a soak in the sulphur spa at Hell's Gate.



Feel the warm embrace of Maori culture

Gain insight into Māori culture and the myths and legends of the Whakarewarewa Geothermal Valley at <u>Te Puia.</u> Here you can witness Pōhutu Geyser explode hot water into the air, and see students create traditional carved masterpieces at the New Zealand Māori Arts and Crafts Institute.

CHEMIST

The Lakes Care Pharmacy is open 7 days from 8.30am-9.30pm & located on the corner of Tutanekai & Arawa Streets (5-minute walk from the hotel). Ph 07 348 4385

COTS

Cots are available at no additional cost upon request.



CREDIT CARDS

We accept all major credit cards from American Express, Mastercard, JCV, UnionPay, Alipay & Visa. There is a 2% surcharge per transaction.

DENTIST

The Lakes Care Dental Centre is open Mon-Fri from 8am-4:30pm. Located on the corner of 1172 Arawa Street (5-minute walk from the hotel). Ph 07 348 8888

DOCTOR

The Lakes Prime Care Accident & Urgent Medical Care is open 7 days from 8am-9pm. Located on the corner of 1165 Tutanekai Street (5-minute walk from the hotel). Ph 07 348 1000.

FOREIGN CURRENCY

We do not accept foreign currency, and do not offer exchange services on-site.

GUEST LAUNDRY

We do not have a Guest Laundry on site.

Self-service Laundries near the hotel.

Onyx Self Service Laundry
Rotorua Laundromat
1209 Fenton Street
1490 Amohau Street

HIGHCHAIRS

Highchairs are available at no additional cost upon request.

HEATING

The hotel has geothermal heating in addition to the air-conditioning. In the colder months you can adjust the temperature by the control handle on the top of the radiator.

Anti-clockwise is on, clockwise is off.

HOSPITAL

Rotorua Hospital is open 24 Hours for emergencies. Located on the corner of Arawa Street & Pukeroa Road (10-minute walk from the hotel). Ph 111 for emergencies or 07 348 1199 for general enquiries.

IRON/IRONING BOARDS

All rooms have irons & ironing boards.

LAKE FLIES

Please be advised that Rotorua has lake flies that will frequent your room should you leave your lights on, and windows open at night. These insects are harmless, however they may create an inconvenience, so for your comfort please keep your windows closed at night when lights are on.



LOST PROPERTY

Should you leave behind any of your belongings, please don't fret: we will let you know! We are more than happy to return your items (charges may apply).

LUGGAGE

Luggage can be stored at Reception for the day (no overnight storage).

MAORI CULTURAL PERFORMANCES

Rotorua hosts many world-famous cultural performances. As these are very popular, we recommend making a reservation as early as possible to avoid disappointment.

MITAI MAORI VILLAGE – Ph 07 343 9132 TE PA TU – Ph 07 349 2999 TE PUIA – Ph 07 348 9047

MOUNTAIN BIKE STORAGE

A safe and secure storage unit is available for guests to store their bikes. A large map of the Redwoods is located next to the storage facility. See our team at Reception for access and availability.

NEWSPAPERS

Relax in the lobby and enjoy our selection of newspapers.

PETS

Sorry, no pets are allowed in the guest rooms or around the grounds with the exception of registered support dogs.

SMOKING & VAPING

All rooms are strictly non-smoking or -vaping. When smoking outside, please use the ashtrays provided. Rooms that have been smoked in may incur additional charges.

GUEST PARKING

The hotel has a small private car park at the rear of the building (entrance off Hinemaru Street). The carpark is free for hotel guests.

Street Parking - Hinemaru Street alongside the Hotel is free parking 24 x 7.

Arawa Street alongside the Hotel (main entrance) is only free after 5pm until 9am weekdays, after midday Saturday and all-day Sunday. All other times Arawa Street is \$2 per hour. This information is updated as of 1st Dec '23. The Hotel does not accept liability for any parking fees incurred.

RECYCLING

In keeping with our environmental policy, we encourage recyclable waste such as flattened aluminium cans, cardboard, plastic bottles, glass & newspaper. Bins are provided within the complex grounds.



DUKE'S BAR & RESTAURANT

We serve breakfast, lunch, and dinner, making Duke's the perfect place to relax and enjoy its historic architectural beauty. Duke's has been a popular destination for both locals and visitors to Rotorua for over 120 years.

Boasting impeccable decor and a cool vibe, creating a relaxed atmosphere for all to enjoy, we take pride in being the home of High Tea in Rotorua, offering a superb selection of fine teas and delicious late afternoon treats. We gladly welcome group bookings.

Our menu features an inspired mix of modern and traditional cuisine, utilizing fresh seasonal produce sourced from local suppliers. We believe that a great dining experience goes beyond just the food.

Don't miss the opportunity to experience Duke's Bar & Restaurant for yourself!

BREAKFAST daily between 7am - 9.30am

LUNCH daily between 12pm – 2pm

HIGH TEA daily between 11.00 am - 4.00 pm (24 hours' notice required)

HAPPY HOUR daily between 4pm - 6pm

DINNER daily from 6pm - 8.30 pm

SAUNA

The sauna is available for hotel guests to use from 7am - 10pm. Please contact our team at Reception for bookings. Children under the age of 12 must be supervised by an adult at all times.

TAXI & RIDESHARE SERVICES

When booking a taxi please provide your name and room number. Rotorua's public bus service covers almost all of Rotorua, the nearest bus stop is located on Arawa Street next to the i-Site. Rotorua now has Uber, use the app to order a ride directly through your account. For assistance, please contact Reception.

ROTORUA TAXIS - Ph 07 348 1111

TAXI CABS ROTORUA - Ph 07 347 9797

SUPERSHUTTLE - Ph 0800 748 885

THERMAL SWIMMING POOLS

The hotel has three outdoor geothermally-heated pools for our guests to use, as well as a private indoor pool. Towels and changing rooms are available in the sauna area which adjoins the outdoor pool area. Pools are open from 7am - 10pm. The private pool is available by booking only. There is no lifeguard on duty. Children under the age of 12 must be supervised by an adult at all times.

TV & STREAMING SERVICES

All guest rooms have a range of channels including eleven SKY channels. Channel selection includes two Movie Channels and SKY Sports 1 - 4.



Selected rooms have Smart TVs, feel free to sign into your Netflix account where available. Please remember to delete your account on departure. SKY channels are also available in Duke's Bar & Restaurant.

VISITORS

Visiting hours to rooms are between 9.00am - 9.00pm.

VOLTAGE

The voltage in New Zealand is 240V. Should you require the loan of an adaptor for your electrical appliance, please contact Reception.

WAKE-UP CALLS

To arrange a wake-up call, please contact Reception the night before on 700.

WIFI & SMART DEVICES

The hotel provides complimentary ultra-fast Wi-Fi in all guest rooms and public areas.

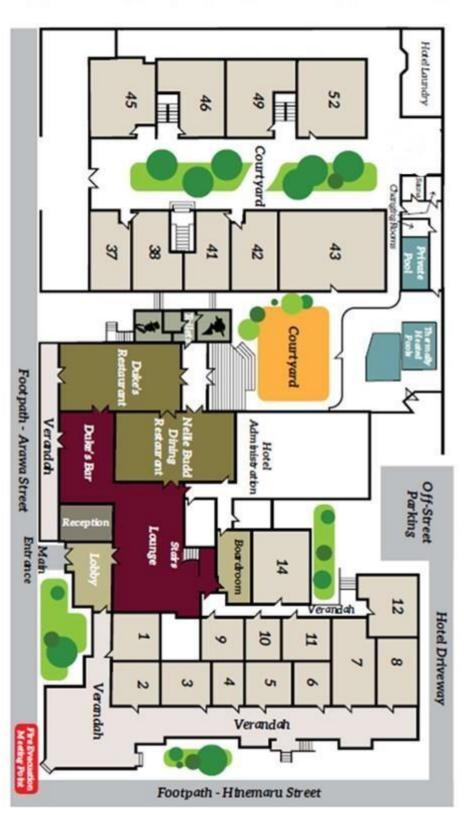
Network - Princes Gate Hotel

Password - welcome1057

If you require any assistance connecting your device, please see Reception.



Ground Floor



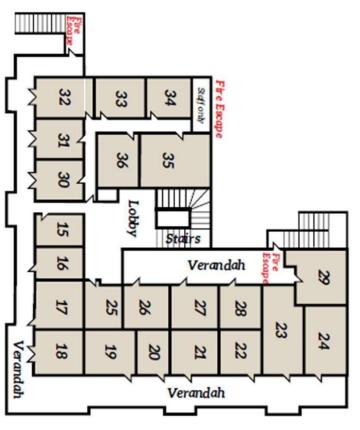
Courtyard Rooms & Suites

Main Hotel

First Floor



Courtyard Rooms & Suites



Main Hotel



Lunch Specials

Chicken Louisiana Burger

Mildly-spiced deep-fried chicken with peri peri aioli, fried egg, cheese, cos lettuce and tomato on warm brioche, served with hand-chipped potatoes

\$31.00

Angus Beef Burger

Prime Angus beef flame-grilled with BBQ sauce, fried egg, bacon, cheese, cos lettuce and tomato on warm brioche, served with hand-chipped potatoes

\$32.00

Gluten-Free and Dairy-Free versions are available: please ask your waitperson.



BAR SNACKS MENU

HAND-CUT POTATO FRIES (V)

WITH TOMATO SAUCE AND AIOLI \$10.00

VEGETABLE SPRING ROLLS (V)

WITH CREAMY CHILLI DIP \$12.00

TEMPURA PRAWNS

WITH HONEY-MUSTARD GLAZE AND SPRING ONION \$15.00

HAND-CUT TRUFFLE FRIES (V)

WITH ONION AIOLI, AND PARMESAN \$15.00

TOASTED GARLIC BREAD (V)

WITH TOMATO RELISH AND BASIL PESTO \$17.50

CRISPY SQUID

WITH TOGARASHI AND TARTAR SAUCE \$17.50

POPCORN CHICKEN

WITH CHILLI SAUCE AND TOMATO SAUCE \$25.00





LUNCH MENU

HAND-CUT POTATO FRIES (V)

WITH TOMATO SAUCE AND AIOLI \$10.00

VEGETABLE SPRING ROLLS (V)

WITH CREAMY CHILLI DIP \$12.00

TEMPURA PRAWNS

WITH HONEY-MUSTARD GLAZE AND SPRING ONION \$15.00

HAND-CUT TRUFFLE FRIES (V)

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POPCORN CHICKEN

WITH CHILLI SAUCE AND TOMATO SAUCE \$25.00





LUNCH/DINNER MENU

APPETIZERS

DUKE'S SPRING SALAD (DF, GF, VG)

WITH MESCLUN, ARTICHOKE HEARTS, CHERRY TOMATO, CUCUMBER, CARROT, VINAIGRETTE

\$21.00

HERB AND CHEESE TORTELLINI (VG)

WITH COCONUT CREAM, PUMPKIN VELOUTÉ, PUMPKIN SEEDS, PARMESAN

\$24.00

COLD-SMOKED SOUTH ISLAND SALMON

WITH WASABI AIOLI CREAM, CAPERS, ONION RINGS, WHOLEMEAL BREAD AND BUTTER

\$25.00

EYE-FILLET OF BEEF CARPACCIO (GF)

ON ROCKET, WITH HOME-MADE POTATO CHIPS, PICKLED ONION, ORANGE BALSAMIC VINEGAR, CREAMY HORSERADISH SAUCE

SIDE DISH

SEASONAL STEAMED VEGETABLES

TODAY'S MARKET SELECTION \$7.50





LUNCH/DINNER MENU

MAIN COURSES

TOASTED BABY BEETROOT GNOCCHI (V)

IN BECHAMEL SAUCE, WITH GREEN PEAS AND PARMESAN \$41.00

BEER-BATTERED FISH AND CHIPS

FRESH TERAKIHI, GOLDEN SEASONED CHIPS, MARROWFAT MUSHY PEAS, TARTAR SAUCE, MALT VINEGAR

\$45.00

ROASTED HERB-CRUSTED CHICKEN BREAST (GF)

IN CREAMY GARLIC VELOUTÉ, WITH ROASTED BABY POTATOES, AND STEAMED SEASONAL VEGETABLES

\$47.50

GRILLED EYE-FILLET OF BEEF (GF)

COOKED TO YOUR LIKING, IN RED WINE JUS, WITH BEARNAISE SAUCE, MASHED POTATO, PICKLED SHALLOTS, AND STEAMED SEASONAL VEGETABLES \$57.50

PAN-SEARED SOUTH ISLAND SALMON (GF)

IN LEMON-BUTTER SAUCE, ON WARMED MIXED BEAN AND CAPSICUM SALAD, WITH A RED PEPPER COULIS \$59.50

ROASTED RACK OF BAY OF PLENTY LAMB (GF)

WITH A RED WINE JUS, MASHED POTATO, PARSNIP PUREE, HERB ARTICHOKE, GREEN PEAS, AND STEAMED SEASONAL VEGETABLES \$59.50





LUNCH/DINNER MENU

DESSERTS

SELECTION OF SORBETS (GF,DF, V, VG)
TODAY'S CHOICES
\$17.50

BREAD AND BUTTER PUDDING (V)
WITH MARMALADE JAM, ENGLISH CUSTARD,
AND VANILLA BEAN ICE CREAM

\$18.00

VANILLA YOGHURT CHEESECAKE (V, VG)
WITH MIXED BERRY COMPOTE, STRAWBERRY JELLY,
AND TODAY'S SORBET AND ANZAC CRUMBLE
\$19.00





DUKE'S BEVERAGE MENU

HAPPY HOUR 4PM - 6PM

Please ask your server for today's exclusive happy hour menu!





SI GNATURE COCKTAILS

Duke's Whisky, Sweet Vermouth, Berry Aperitiv, Bitter Orange	21
Kawa Kawa Tequila, Aperol, Blood Orange, Soda Water	21
Passion Highball Vodka, Passionfruit, Tonic Water	20
Fallen Angel Aperol, Vodka, Peach, Passionfruit, Pineapple, Lime	21
Moment's Rose infused Gin, Grapefruit Cordial, Aromatic Tonic Water, Floral Foam	22

Please ask your server for any classic cocktails

MOCKTAILS

Peach Iced Tea Peach, Ceylon Tea	12
Yuzu Sour Yuzu, Elderflower, Lime, Soda Water	12
Mango Mule Mango, Lime, Ginger Soda	12







WINE

	Glass 150ml	
Sparkling Wines		
Quadri Prosecco DOC Spumante Veneto	14	55
Amisfield Brut Methode Traditionelle Central Otago		135
Laurent-Perrier La Cuvée Brut NV Tours-sur-Marne	(375mls)	110
Laurent-Perrier La Cuvée Brut NV Tours-sur-Marne	(750mls)	215
Sauvignon Blanc		
Satellite by Spy Valley Marlborough, 2023	11.5	45
Swiftsure Vineyards by Man o' War Marlborough, 2024	12	55
Mahi Marlborough, 2023	14	66
Pinot Gris		
Rewild Pinot Grigio Murray Darling, 2023	11.5	45
Stone Paddock Paritua Hawkes Bay, 2023	12	55
Chardonnay		
TW Estate Gisborne, 2023	12.5	50
Catalina Sounds Marlborough, 2023 Sparkling Wines	17	85
Aromatics		
Amisfield Dry Riesling Central Otago, 2023	16	80





	0.00	Bottle 750ml
Rosé		
Stone Paddock Paritua Hawkes Bay, 2024	12	50
Greystone	15	75
Waipara Valley, 2023		
Pinot Noir		
Fat Bastard Pays d'Oc, 2023	15	55
Deliverance Waipara Valley, 2022	17	70
Margrain Vineyard 'River's Edge' Martinborough, 2020	18	80
Cabernet/Blends		
Rewild Cabernet Sauvignon Murray Darling, 2022	11.5	45
Stone Paddock Paritua 'Scarlet' Merlot/Cab Blend Hawkes Bay, 2021	13	65
Shiraz/Syrah		
Rewild Shiraz	11.5	45
Murray Darling, 2022		
Penny's Hill 'Cracking Black' Shiraz	14	70
McLaren Vale, 2022		
Dessert Wine	75ml	375ml
Dicey Late Harvest Pinot Gris Central Otago, 2023	17	85





BEERS

Beers On Tap	300ml	425ml
Croucher Pilsner Local Craft Beer	10	14
Croucher Pale Ale Local Craft Beer	10	14
Bottled Beer		
Speights (NZ)	8	
Steinlager Classic (NZ)	9	
Monteiths Black (NZ) Corona	9 9	
Heineken	9 10	
Stella Artois	10	
Low Carb	7	
Monteiths Apple Cider	9	
Heineken (0%)	9	

NON-ALCOHOLIC BEVERAGES

Coke	5
Diet Coke	5
Sprite	5
Ginger Ale	5
Lemon, Lime & Bitters	6
Ginger Beer	7
Chilled Juices	6

WATER

Antipodes

One of New Zealand's purest waters, naturally high in silica content and untouched from its source, 327 metres underground

Still Water 500ml	9
Sparkling 500ml	9



HIGH TEA

\$55 PER PERSON

11: 00 AM - 4:00 PM DAILY (24 Hours' advance booking required)

THE QUINTESSENTIAL BRITISH HIGH TEA EXPERIENCE, PAIRED WITH DILMAH TEA FROM SRI LANKA

ANASSORTMENT OF SAVORIES

FINEST-QUALITY SMOKED ORA KING SALMON - LEMON & HERB CREAM CHEESE, TRADITIONAL WHITE BREAD

MANUKA SMOKED HAM - WHOLEGRAIN MUSTARD, CRANBERRY BREAD
MEDIUM-ROASTED PRIME HEREFORD BEEF - HORSERADISH CREAM, TOMATO
& ROSEMARY BREAD

GOAT'S CHEESE TART - PEPPERED STRAWBERRIES & AGED BALSAMIC CHUTNEY

LANGOUSTINE VOL-AU-VENT - GREEN PEAS & WALNUT THERMIDOR

AN ASSORTMENT OF DELICATE CONFECTIONARIES

FRESHLY BAKED DATE SCONES & PLAIN SCONES - SERVED WITH LEMON CURD, CRÈME CHANTILLY AND PRESERVE

ASSORTED MACARON DE PARIS

SUMMER BERRY TARTLETS

VANILLA & RUM CANELÉ - ESPRESSO CRÈME

PASSIONFRUIT MASCARPONE SPONGE CAKE

ELEVATEYOUREXPERIENCE WITH A GLASS OF PROSECCO FOR \$11